

Behavioral Health Services - CASC
in Cooperation with Shields for Families
SPA 8 - Gain V

Month	Scheduled	Visit	Cancelled	Supportive Service Declined	Supportive Service Reconnected	Not Home / Moved	Pending
Apr-06	2	1	1				
May-06	4	3			1	1	
Jun-06	1	1					
Jul-06	0						
Aug-06	2	2	0		1	1	
Sep-06	0						
10/1/2006*	7	6	1	2	1	3	
Nov-06	13	8	5	2	0	6	
Dec-06	13	8	5	0	2	6	
Jan-07	9	7	2	0	2	5	
Feb-07	25	21	4	3	3	15	
Mar-07	52	39	13	6	8	24	
Apr-07	40	25	15	4	2	19	
May-07	31	22	9	4	3	15	
Jun-07	41	34	7	5	2	27	
Jul-07	16	12	4	1	2	9	
Aug-07	37	23	14	0	1	22	

*Participant (1) reported that she had completed treatment and was still clean/sober. Did not need SS.

**COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH
ALCOHOL AND DRUG PROGRAM ADMINISTRATION
PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE**

CASC SERVICE ADVOCACY REFERRALS

MONTH APRIL YEAR 2007

SPA 8

REPORTER SANDRA CEDANO

PHONE 310-603-8436

1	2	3		4		5			6			7		8		9		10	
	TOTAL # REFERRALS TO CSA	REFERRALS TO CSA		# OF REFERRALS FOR		CSA REFERRALS FOR CLA			CASC CLA RESULTS			# REFERRALS MANAGED BY CSA**		WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT		MH INTAKE	
		SHOW	NO SHOW	SA	MH	SA	MH	DV	SA	MH*	BOTH	SA CLA	MH	SA	MH	SHOW	NO SHOW	SHOW	NO SHOW
SC	69	69		10	64	10	64	NA	5 +	36 +	5	5	17	4	6	5	5	36	11
TOTAL																			

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDTA

PENDING SCHEDULED CLA APPOINTMENT IN NEXT MONTH (INCLUDES RESCHEDULED APPTS. BY CASC ADVOCATE/CLIENT/VCASC/MH TX PROVIDER): 17

The information on this table is obtained as follows:

COLUMNS

2. CASC SERVICE ADVOCACY APPOINTMENT LOG
3. GN 6340 (10/06) – CalWORKs CASC SERVICE ADVOCATE REFERRAL, Page 2
4. GN 6340 (10/06) – CalWORKs CASC SERVICE ADVOCATE REFERRAL, Page 1
5. GN 6340 (10/06) – CalWORKs CASC SERVICE ADVOCATE REFERRAL, Page 2 and 6006A – CalWORKs CLINICAL ASSESSMENT RESULTS
6. 6006A – CalWORKs CLINICAL ASSESSMENT RESULTS, Page 2
7. 6006A – CalWORKs CLINICAL ASSESSMENT RESULTS (#referred for CLA who have not shown up or is awaiting appointments)
8. GN 6340 (10/06) – CalWORKs CASC SERVICE ADVOCATE REFERRAL and 6006A – CalWORKs CLINICAL ASSESSMENT RESULTS
9. GN 6340 (10/06) – CalWORKs CASC SERVICE ADVOCATE REFERRAL, Page 2

NOTES: If clients present as follows:

IF SOMEONE COMES AS SA AND WE FIND THAT THE PERSON SAYS NO TO (REFUSES) TREATMENT

*PRESENTS AS SA BUT IS ACTUALLY DETERMINED TO BE MH AFTER CASC CLA

**CM ADVOCATE FOLLOW UP UNTIL THE PERSON ENTERS CASC ASSESSMENT OR MH INTAKE

COMMENTS: 11 MH referral participants were referred back to the GSW after 4 rescheduled assessment appointments were missed. 17 MH appointments are pending for the month of May, 5 of the 17 pending appointments are DD.

**COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH
ALCOHOL AND DRUG PROGRAM ADMINISTRATION
PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE
CASC SERVICE ADVOCACY REFERRALS**

MONTH MAY YEAR 2007

SPA 8 REPORTER SANDRA CEDANO PHONE 310-603-8436

1	2	3		4		5			6			7		8		9		10	
	TOTAL # REFERRALS TO CSA	REFERRALS TO CSA		# OF REFERRALS FOR		CSA REFERRALS FOR CLA			CASC CLA RESULTS			# REFERRALS MANAGED BY CSA**		WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT		MH INTAKE	
		SHOW	NO SHOW	SA	MH	SA	MH	DV	SA	MH*	BOTH	SA CLA	MH	SA	MH	SHOW	NO SHOW	SHOW	NO SHOW
SC	34	34		6	31	6	31	NA	3 +	15 +	3	2	16	4	8	3	2	15	3
TOTAL																			

W/CASC:CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDTA

PENDING SCHEDULED CLA APPOINTMENT IN NEXT MONTH (INCLUDES RESCHEDULED APPTS. BY CASC ADVOCATE/CLIENT/VCASC/MH TX PROVIDER): 12

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**CM ADVOCATE FOLLOW UP UNTIL THE PERSON ENTERS CASC ASSESSMENT OR MH INTAKE

COMMENTS: THE 12 PENDING APPOINTMENTS ARE MENTAL HEALTH REFERRALS. 3 OUT OF 6 SUBSTANCE ABUSE REFERRALS WERE SHOW, 2 WERE NO SHOW AND 1 SUBSTANCE ABUSE REFERRAL WAS CANCELED BY WORKER DUE TO CASE CLOSING (children are adults)

NUMBER OF REFERRALS DECLINED SINCE APRIL. LACOE ORIENTATION BEING MOVED TO A DIFFERENT LOCATION PLAYS A MAJOR FACTOR.

**COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH
ALCOHOL AND DRUG PROGRAM ADMINISTRATION
PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE
CASC SERVICE ADVOCACY REFERRALS**

MONTH JUNE YEAR 2007

SPA 8 REPORTER SANDRA CEDANO PHONE 310-603-8436

1	2	3		4		5			6			7		8		9		10	
	TOTAL # REFERRALS TO CSA	REFERRALS TO CSA		# OF REFERRALS FOR		CSA REFERRALS FOR CLA			CASC CLA RESULTS			# REFERRALS MANAGED BY CSA**		WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT		MH INTAKE	
		SHOW	NO SHOW	SA	MH	SA	MH	DV	SA	MH*	BOTH	SA CLA	MH	SA	MH	SHOW	NO SHOW	SHOW	NO SHOW
SC	55	55	0	9	51	9	51	NA	5 +	23 +	0	4	29	4	8	5	1	23	2
TOTAL																			

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDTA

PENDING SCHEDULED CLA APPOINTMENT IN NEXT MONTH (INCLUDES RESCHEDULED APPTS. BY CASC ADVOCATE/CLIENT/VCASC/MH TX PROVIDER): 27

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**CM ADVOCATE FOLLOW UP UNTIL THE PERSON ENTERS CASC ASSESSMENT OR MH INTAKE

COMMENTS: There were a total of 9 SA referrals. Out of the 9 SA referrals 4 were DD and 5 were SA ONLY. The 5 SA ONLY were ALL SHOW. Out of the 4 DD SA 1 was a NO SHOW and still is awaiting a pending appt for MH and 3 DD SA are still pending for both SA and MH. This gives us a total of 27 pending appointments which INCLUDE the 3 DD appointments.

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDTA

**COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH
ALCOHOL AND DRUG PROGRAM ADMINISTRATION
PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE
CASC SERVICE ADVOCACY REFERRALS**

MONTH JULY YEAR 2007

SPA 8

REPORTER SANDRA CEDANO

PHONE 310-603-8436

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	TOTAL # REFERRALS TO CSA	REFERRALS TO CSA		# OF REFERRALS FOR			CSA REFERRALS FOR CLA			CASC CLA RESULTS			# REFERRALS MANAGED BY CSA**		WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT		MH INTAKE	
		SHOW	NO SHOW	SA	MH		SA	MH	DV	SA	MH*	BOTH	SA CLA	MH	SA	MH	SHOW	NO SHOW	SHOW	NO SHOW
SC	63	63	0	8	55		8	55	0	2	0	4	2	32	3	9	6	2	25	2
TOTAL																				

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDPA

PENDING SCHEDULED CLA APPOINTMENT IN NEXT MONTH (INCLUDES RESCHEDULED APPTS. BY CASC ADVOCATE/CLIENT/VCASC/MH TX PROVIDER): 28 MH appointments pending for next month.

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COMMENTS:

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDPA

**COUNTY OF LOS ANGELES - DEPARTMENT OF PUBLIC HEALTH
ALCOHOL AND DRUG PROGRAM ADMINISTRATION
PROGRAM DEVELOPMENT AND TECHNICAL ASSISTANCE
CASC SERVICE ADVOCACY REFERRALS**

MONTH AUGUST YEAR 2007

SPA 8

REPORTER SANDRA CEDANO

PHONE 310-603-8436

1	2	3		4			5			6			7		8		9		10	
	TOTAL # REFERRALS TO CSA	REFERRALS TO CSA		# OF REFERRALS FOR			CSA REFERRALS FOR CLA			CASC CLA RESULTS			# REFERRALS MANAGED BY CSA**		WAIT TIME FOR CLA APPOINTMENT AVG. IN DAYS		CASC ASSESSMENT		MH INTAKE	
		SHOW	NO SHOW	SA	MH		SA	MH	DV	SA	MH*	BOTH	SA CLA	MH	SA	MH	SHOW	NO SHOW	SHOW	NO SHOW
SC	79	79	0	8	71		8	71	0	1	0	3	4	42	3	8	4	4	28	5
TOTAL																				

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDPA

PENDING SCHEDULED CLA APPOINTMENT IN NEXT MONTH (INCLUDES RESCHEDULED APPTS. BY CASC ADVOCATE/CLIENT/VCASC/MH TX PROVIDER): 37 MH

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COMMENTS: GSW cancelled appointment for 1 MH intake due to participant moving from Los Angeles County.

W/CASC: CASC SERVICE ADVOCACY TRACKING LOG FOR CASC.307

FORM: CSA1-ADPA/PDPA

CalWORKs

EVERY MONTH ADPA REQUIRES THAT CASC REPORT CALWORK's PARTICIPANTS ASSESSED AND REFERRED FOR SA/MH SERVICES. WE ONLY REPORT THE NUMBER THAT ARE REFERRED TO US BY OUR OWN OUTREACH WORKERS AND GAIN WORKERS. THIS NUMBER IS CONSISTENLY AND SIGNIFICANTLY LOW. WE BELIEVE IT TO BE DRASTICALLY UNDERREPRESENTED.

IF YOU ENROLLED A CLIENT IN YOUR TREATMENT CENTER THAT IS ON CAL WORK's AND WAS NOT ASSESSED BY CASC **MAY NOT BEING COUNTED IN THE MONTHLY STATISTICS.**

TO MAKE THIS A MORE EFFECTIVE PROCESS CASC SPA 8 IS WILLING TO GO OUT TO YOUR SITE AND COMPLETE A SUBSTANCE ABUSE ASSESSMENT.

THE BENEFITS:

THE PROVIDER WOULD RECEIVE A COPY OF A COMPREHENSIVE ASSESSMENT (WITHIN 2 BUSINESS DAYS).

CASC STAFF WILL RESEARCH AND PROVIDE YOU WITH GAIN/ELIGIBILITY WORKERS INFORMATION OR OTHER STATUS INFORMATION.

CASC STAFF WILL PROVIDE YOU WITH APPROPRIATE FORMS AND DOCUMENTS WHICH MAY PREVENT FUTURE BILLING ERRORS.

THIS OPPORTUNITY WILL BE AVAILABLE THROUGH 06/30/07. YOUR COOPERATION IN THIS EFFORT IS A WIN-WIN SITUATION.

FEEL FREE TO CONTACT ME FOR QUESTIONS/REQUESTS.

MARY B AGUILAR
BHS-CASC SPA 8
310-549-2710
CELL 310-489-0752